

Lesson 4

Services

			
get on a bus	get off a bus	donate blood	send an e-mail
سوار اتوبوس شدن	از اتوبوس پیاده شدن	اهدای خون	ارسال کردن ایمیل
			
hire a taxi	open an account	put out fire	do voluntary work
تاکسی گرفتن	حساب باز کردن	خاموش کردن آتش	انجام کار داوطلبانه
			
call the emergency (115)	ask the information desk	take out money from an ATM	recharge your E-ticket
تماس با اورژانس	سوال از اطلاعات	برداشت پول از خودپرداز	شارژ کردن بلیط اعتباری
			
help charity	bring to the ER	keep the city clean	
کمک به خیریه	انتقال به اورژانس	شهر را تمیز کردن	



Listen to the conversation between Pedram and a tourist.



Tourist: Excuse me sir! Can you help me please?

Pedram: What can I do for you?

Tourist: I want a postcard, an envelope and a stamp.

Pedram: Umm ..., you can get them from a post office.

Tourist: Where is the post office?

Pedram: Actually it's near here. It's just round the corner.

Tourist: Good! Thank you. What time does it open?

Pedram: It opens at 8.

Tourist: Thanks a lot!

### خدمات

به گفتگوی بین پدرام و توریست گوش کنید.

گردشگر: آقا ببخشید. می‌توانید به من کمک کنید، لطفاً؟

پدرام: چه کاری می‌توانم برای شما انجام دهم؟

گردشگر: من یک کارت پستال، پاکت نامه و تمبر می‌خواهم.

پدرام: اووم...، شما می‌توانید آنها را از اداره پست تهیه کنید.

گردشگر: اداره پست کجاست؟

پدرام: در واقع، آن نزدیک اینجاست. همان گوشه است.

گردشگر: خوب. متشکرم. چه ساعتی باز می‌شود؟

پدرام: در ساعت هشت باز می‌شود.

گردشگر: بسیار سپاسگزارم!

Practice 1

Talking about Services (1)



Listen to the examples. Then ask and answer with a friend.



What is her job?  
Where is the post office?  
Who's that man?  
When is the break?

She's an employee.  
It's over there.  
He is a postman.  
It's at 9:30.



Practice 2

Talking about Services (2)



Listen to the examples. Then ask and answer with a friend.



What time does it open?  
When do they work?  
Who helps lost children?  
Where does she buy stamps?  
Why does he go to work by bus?  
How do you come to school?



It opens at 8 in the morning.  
They work from Saturday to Wednesday.  
The police help them.  
She buys them from a post office.  
Because it's fast and cheap.  
I take a bus.

Language Melody



Listen to the conversation and pay attention to the falling intonation of "Wh questions".

**Clara:** Excuse me sir! I'm lost.

**Police officer:** Don't worry. What's your name?

**Clara:** My name's Clara.

**Police officer:** Where do you live?

**Clara:** On Main Street, near the gas station.

**Police officer:** Don't worry. I can take you home.

**Clara:** Thank you sir.

Listen to these questions and then practice.

1. What's your name?
2. How old are you?
3. Where do you live?
4. Why are you here?
5. When does it open?
6. Who is that man?



آهنگ صدا در جملات سوالی که با کلمات پرسشی *What, When, ...* شروع می شوند، نزولی (افتان) است. یعنی میزان صدای ما زمانی که به انتهای جمله نزدیک می شویم، کاهش می یابد.

Talk to Your Teacher

I'd like to know about ... .

من دوست دارم در مورد ..... بدانم

نکات دستوری

کلمات پرسشی یا استفهامی، کلماتی هستند که برای ساختن جملات پرسشی بکار می روند و عبارتند از:

Who	چه کسی	What	چه چیز، چه کار	When	چه موقع
How many	چند تا	Where	کجا	What time	چه ساعتی
How	چطور				

فرمول کلی سوالی کردن جملات با کلمات پرسشی:

..... ? + فعل اصلی + فاعل + فعل کمکی + کلمه ی پرسشی

روش سوالی کردن با Who:

کلمه پرسشی Who (چه کسی) در مورد انسان به کار می رود.

1. اسم انسان را حذف می کنیم. (فاعل جمله) Who. 2 را در اول جمله می نویسیم.
3. بقیه جمله را می نویسیم.
4. در آخر جمله علامت سوالی می گذاریم.

مثال: جملات زیر را با Who سوالی کنید.

1. He is Mr. Hamidi. Who is he?
2. Zahra is in the library. Who is in the library?

توجه: اگر اسم انسان در اول جمله باشد کلمه پرسشی Who به جای آن می نشیند و بقیه جمله نوشته می شود و جمله سوالی می شود و دیگر لازم نیست جمله را با افعال کمکی do , does سوالی کنیم. مثال:

- The teacher helps children.  
Who helps children?

روش سوالی کردن با What:

کلمه پرسشی What (چه چیز و چه کار) در مورد اشیا، شغل و مفعول (چیز) به کار می رود.

1. شغل، اشیا یا مفعول را حذف می کنیم.
2. What را در اول جمله می نویسیم.
3. بقیه جمله را به صورت سوالی می نویسیم.
4. در آخر جمله علامت سوالی می گذاریم.

مثال: جملات زیر را با What سوالی کنید.

1. They are doors. What are they?
2. He is a doctor. What is he?
3. I study French. What do you study?
4. He washes his car. What does your father do?

### روش سوالی کردن با What time و When:

- کلمه پرسشی When (چه موقع) و What time (چه ساعتی) در مورد زمان به کار می رود.
1. قید زمان را حذف می کنیم.
  2. When و What time را در اول جمله می نویسیم.
  3. بقیه جمله را به صورت سوالی می نویسیم.
  4. در آخر جمله علامت سوالی می گذاریم.
- مثال: جمله زیر را با کلمه پرسشی مناسب سوالی کنید.

She wakes up at 7:00.

When does she wake up? / What time does she wake up?

### روش سوالی کردن با Where:

- کلمه پرسشی Where (کجا) در مورد قید مکان به کار می رود.
1. قید مکان را حذف می کنیم.
  2. Where را در اول جمله می نویسیم.
  3. بقیه جمله را به صورت سوالی می نویسیم.
  4. در آخر جمله علامت سوالی می گذاریم.
- مثال: جمله زیر را با Where سوالی کنید.

We live in Marivan. Where do you live?

### روش سوالی کردن با How many:

- کلمه پرسشی How many (چند تا) در مورد تعداد به کار می رود.
1. تعداد را حذف می کنیم.
  2. How many را در اول جمله می نویسیم.
  3. بعد از How many اسم جمع را می نویسیم. (اسم جمع بعد از تعداد آمده است).
  4. بقیه جمله را به صورت سوالی می نویسیم.
  5. در آخر جمله علامت سوالی می گذاریم.
- مثال: جملات زیر را با How many سوالی کنید.

1. There are **five** apples in the basket.  
How many apples are there in the basket?
2. I need **three** pens.  
How many pens do you need?

### قیدهای تکرار:

قیدهای تکرار نشان دهنده تکرار عمل و معمولاً بیانگر زمان حال ساده هستند.

قیدهای تکرار عبارتند از:

always	همیشه (0/100)	usually	معمولاً (0/80)	often	اغلب (0/60)
sometimes	گاهی اوقات (0/40)	never	هرگز (0/0)		

محل قرار گرفتن قید تکرار در جمله:

1. قید تکرار بعد از افعال ( am - is - are - was - were ) می آید. مثال:

He is **always** late.

2. قید تکرار قبل از فعل اصلی می آید. مثال:

1. They **never** come late.
2. She **always** studies hard.
3. I **always** wake up at 5:30.
4. He **often** plays outside.

توجه: قید تکرار **never** مفهوم منفی دارد و در جملات سوالی و منفی نمی آید.  
در جملات سوالی به جای آن از **ever** استفاده می کنیم.

They **never** come late.      Do you **ever** watch TV?

**Find it**

Find and underline "Wh Questions" in the conversation below.

**Parsa:** What's your favorite job?

**Hamid:** I like to be a firefighter.

**Parsa:** What does a firefighter do?

**Hamid:** He puts out fire and saves people's lives.

**Parsa:** And is it an easy job!?

**Hamid:** No! Actually it's very hard.

**Parsa:** When does a firefighter go to work?

**Hamid:** I think he goes to work on shifts.

**Parsa:** Oh! Where does he work?

**Hamid:** At a fire station.

**Parsa:** Is there a fire station near here?

**Hamid:** Yes, there's one over there.



قبل از کلمات **highway, shift** حرف اضافه **on** می آید.

Choose the correct answer.

1. گزینه صحیح را انتخاب کنید.

1. A: (Who - Why - Where) do the children play football?  
B: They play outside.
2. A: (How - Who - Why) does she take the bus?  
B: Because it's fast.
3. A: (What - When - Where) do the banks open?  
B: At 8 o'clock.
4. A: (Who - What - When) works in the ER?  
B: Doctors work there.
5. A: (How - Where - What) is on the table?  
B: The radio.
6. A: (How - Where - Why) do you go to work every morning?  
B: I go to work by car.

2. با افزودن do یا does، پرسش مناسب بسازید.

Make correct questions by adding "do" or "does".

Example: How Ali go to school? How does Ali go to school?

1. What you do in your free time? .....
2. When your brother get up in the morning? .....
3. Where a baker work? .....
4. How she go to school? .....
5. Why they learn English? .....

3. پرسش ها را به پاسخ های مناسب وصل کنید. (حروف مربوطه را بنویسید).

Match the questions with the correct answers.

A	B
1. Where do they stay on their holidays? ( )	a. Because his house is far.
2. When does the festival start? ( )	b. I think in a hotel.
3. Why does Mike come late to school? ( )	c. He puts out fire.
4. What does a firefighter do? ( )	d. It starts in March



4. جملات زیر را با توجه به کلمات داخل پرانتز باز نویسی کنید.

Rewrite the following sentences with the given words.

1. He reads the newspaper. (sometimes)

.....

2. She helps her daughter with her homework. (often)

.....

3. We watch television in the evening. (usually)

.....

4. I eat vegetables and fruits. (always)

.....

5. They hire a taxi to work. (never)

.....

6. He is late. (sometimes)

.....

5. با توجه به تصاویر، جاهای خالی را پر کنید. سپس به آنها پاسخ دهید.

Fill in the blanks with the correct form. Then answer the questions.

1. .... do you sleep at night? .....

2. .... do they go to school? .....

3. .... does Mr. Brown live? .....

4. .... does she drink for breakfast? .....

5. .... is he nervous? **Because he is late.**

				
1	2	3	4	5

6. پرشش و پاسخ های مرتبط را به هم وصل کنید. Match the questions to the answers.

Questions		answers
1. Who plays with his friends?	( )	a. He's at the gas station.
2. Where is the driver?	( )	b. He puts out fire and saves lives.
3. What does a fire fighter do?	( )	c. Mahdi plays with his friends.
4. When do you wake up in the morning?	( )	d. They always go by bus.
5. How do the children go to school?	( )	e. I usually wake up very early.

7. جملات زیر را با کلمات مناسب کامل کنید. Fill the blanks with the given words.

hard, hires, clean, fire, get off, account

1. A firefighter puts out ..... (noun)
2. Mr. Ahmadi goes to work by taxi. He ..... a taxi. (verb)
3. Mahya has some money. She wants to open an ..... in the bank.
4. Get on a bus ≠ ..... a bus.
5. Pilots have a(n) ..... job. (≠easy)
6. We try to keep the city ..... (≠dirty)

8. کلمات زیر را در ستون های مربوط قرار دهید. Put the words in the correct columns.

hard, hires, clean, fire, get off, account

noun	verb	Adjective

9. متن زیر را ویرایش کنید. (پنج غلط) Edit the following text. (5 mistakes)

Questionnaire

1. Do your father use an E-ticket?
2. Are there a hospital near your house?
3. Do you give money to charity (Behzisty/Mahak/...)?
4. How does you keep your city clean?
5. Does your classmates do volunteer work for your school/city/village?

Listening, Reading, Writing

A. Listen to the conversation and answer the questions below.



1. What does he do? He is .....
2. Where does he work? He .....
3. When does his work start? .....



B. Listen to the audio and answer the questions below.



1. What does Amir do? He is a .....
2. Where does he work? He works at .....
3. When does he go to work? He goes .....
4. What time does he work? .....



تمرین

1. زیر کلمه ناهاهنگ با گروه خط بکشید.

1. hire - station - send - take
2. often - sometimes - join - usually
3. paper - nature - envelope - stamp
4. envelope - postcard - fire - stamp
5. police - gas station - firefighter - postman
6. police officer - post office - firefighter - doctor

2. نام تصاویر زیر را بنویسید.

post office - receptionist - envelope - firefighter



3. با کلمات داده شده، جملات زیر را کامل کنید.

take - open - get - put - send

1. Firefighters ..... out fire and save people's lives.
2. How do you use an ATM to ..... out money?
3. Children ..... off the bus to go to school.
4. He doesn't have a computer to ..... an E-mail.
5. You can easily ..... an account at the bank.

4. مکالمه زیر را با کلمات مناسب کامل کنید.

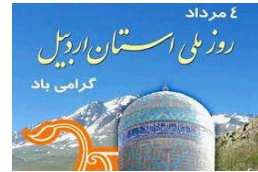
1. A: ..... are you happy?      B: Because, it's my birthday.
2. A: ..... do you go to school?      B: By bus.
3. A: ..... is in the kitchen?      B: My little sister, Sara.
4. A: ..... is on the desk?      B: A new eraser.

5. جملات زیر را با کلمات مناسب کامل کنید.

1. It's a machine that you can take out money. Its name is .....
2. To save your money in a bank, first you should open an .....
3. We pay it to buy anything. ....
4. He takes letters to the people. ....
5. We use it to pay for buses or metro system and also we can recharge it. ....

6. جملات زیر را سوالی کنید.

1. A: ..... ? (Where)  
B: I live in Ardabil.



2. A: ..... ? (How)  
B: He usually takes a bus to school.



Yes or No?

7. بله یا خیر؟

	Yes	No
1. I take out money from ATM once a week.		
2. Our school never takes us to museums.		
3. I like to do voluntary work.		
4. I always send an e-mail to my friend.		
5. I usually use an E-Ticket to get on the bus.		
6. In my family, we always donate blood.		

8. قیدهای تکرار را مشخص کنید.

Underline "adverbs of frequency".

We **sometimes** go out with our school. We go with a school bus. We have a lot of fun. Some of our teachers come with us. We **often** visit a museum. We **sometimes** meet a famous writer. The writer **usually** tells us some interesting stories. At noon we pray and have lunch. In the afternoon we go to a park and play and have a lot of fun. We come home at 6 p.m. and go to bed early.



Yes or No?

9. بله یا خیر؟

1. The students always go to a museum. ( )
2. Sometimes they meet a famous person. ( )
3. They don't stay up late at night. ( )
4. The students have a good time. ( )
5. They listen to stories. ( )

10. به سوال های زیر درباره اردوی مدرسه خود پاسخ دهید.

Answer the following questions about yourself.

1. Where do you usually go on school trips? .....
2. How do you go there? .....
3. What special activities do you do? .....
4. When do you usually come back? .....
5. Do you enjoy school trips? .....

آزمون پیشرفت تحصیلی

1. You can r - - h - rge your E-ticket here.  
 1. e, s, e      2. e, c, a      3. e, s, a      4. a, c, e
2. My father wants to ..... blood in the clinic.  
 1. send      2. volunteer      3. donate      4. join
3. My father opens an ..... in that bank.  
 1. express      2. account      3. emergency      4. information
4. A: What's your favorite job? B: I like to be an .....  
 1. office      2. information      3. employee      4. firefighter
5. A: How does your sister go to school? B: .....  
 1. By taxi      2. At 7:30      3. Mrs. Akrami      4. In the morning
6. A: What does a ..... do? B: He Puts out fire.  
 1. pilot      2. firefighter      3. postman      4. waiter
7. We can get a ..... at the post office.  
 1. ticket      2. stamp      3. fire      4. blood
8. We ..... New Year in our country in Norooz.  
 1. think      2. celebrate      3. work      4. wear
9. She works in a bank. Opening a/ an ..... for people is her job.  
 1. lesson      2. account      3. store      4. stamp
10. I am searching for a ..... file in the computer.  
 1. cold      2. lost      3. serious      4. clever
11. What do you like to ..... in hot weather?  
 1. travel      2. live      3. drink      4. go
12. A: Where is the fire station? B: .....  
 1. In the bank      2. They are on the desk  
 3. Over there      4. By bus
13. A: Where is the ER? B: I don't know. You can .....  
 1. save people's lives      2. call the emergency  
 3. ask the information desk      4. keep the city clean
14. A: Who teaches you English? B: .....  
 1. A firefighter      2. Miss Hadizadeh  
 3. At school      4. In the morning

15. My uncle is the best firefighter, because he ..... .  
 1. saves people's lives                      2. puts out fire  
 3. ask the information desk                4. 1 and 2
16. Where ..... she work?  
 1. is                      2. are                      3. do                      4. does
17. How old ..... your parents?  
 1. is                      2. are                      3. do                      4. does
18. How ..... the boys like the class?  
 1. is                      2. are                      3. do                      4. does
19. What..... the answer to the question?  
 1. is                      2. are                      3. do                      4. does
20. A: ..... do you work? B: I n the bank.  
 1. What                      2. When                      3. Where                      4. Who
21. A: ..... does he study? B: He studies English.  
 1. When                      2. Who                      3. Where                      4. What
22. A: ..... does the shop usually open? B: At 8:30.  
 1. Who                      2. How                      3. When                      4. Where
23. A: ..... puts the fire and saves people's lives? B: Fire fighters  
 1. What                      2. Who                      3. When                      4. Where
24. A: ..... do the children play football? B: They play outside.  
 1. What                      2. When                      3. Where                      4. Who
25. A: ..... cooks the dinner for us? B: Our mother.  
 1. When                      2. How                      3. What                      4. Who
26. A: What time ..... your class start? B: At 8:00.  
 1. is                      2. are                      3. do                      4. Does
27. .... the computer in their school?  
 1. Are they use    2. Do they using    3. Does they use    4. Do they use
28. .... she ..... some gifts for her family now?  
 1. Do - buy                      2. Is - to buy                      3. Is - buy                      4. Is - buying
29. A: Where does your father work? B: ..... .  
 1. At 5:30                      2. In the bank                      3. By bus                      4. An envelope
30. Some of our teachers come with ..... .  
 1. we                      2. us                      3. she                      4. they



31. We pray and have lunch ..... noon.

1. in                      2. on                      3. at                      4. to

32. We go there ..... bus.

1. by                      2. with                      3. at                      4. of

33. My sister ..... keeps her room clean.

1. doesn't                      2. don't                      3. never                      4. isn't

34. What time ..... wake up?

1. does he usually                      2. do he usually  
3. he usually                      4. does usually he

35. She ..... the newspaper.

1. doesn't often read                      2. often doesn't read  
3. doesn't read often                      4. does often not read

36. کدام عبارت متفاوت است؟

1. Help charity                      2. Put out fire  
3. Save people's lives                      4. Hire a taxi

37. کدام عبارت متفاوت است؟

1. Send an e-mail                      2. Donate blood  
3. Call the emergency                      4. Bring to the ER

38. کدام جمله درست است؟

1. What you do in your free time?                      2. Where a baker work?  
3. How does she go to school?                      4. Why they learn English?

39. کدام جمله درست است؟

1. Do your father use an E-ticket?  
2. Are there a hospital near your house?  
3. Do you give money to charity?  
4. Does your classmates do volunteer work for your school?

40. کدام جمله نادرست است؟

1. He's at the gas station.  
2. He put out fire and saves lives.  
3. Mahdi plays with his friends.  
4. They always go by bus.